

# QuickCCS

## Terms of Service

Effective date: 6 June 2026

Version 1.0

*Important: QuickCCS is a clinical decision support tool intended to assist registered pharmacists. It does not replace professional judgement, clinical training, or regulatory obligations. The pharmacist remains fully responsible for all clinical decisions made in the course of their practice.*

### 1. Introduction and Acceptance

These Terms of Service ("Terms") govern your access to and use of the QuickCCS platform, operated by Alan McIntyre trading as QuickCCS, Ireland ("QuickCCS", "we", "us", "our").

By creating an account, ticking the acceptance checkbox at signup, or using the QuickCCS platform in any way, you ("you", "the User", "the Subscriber") agree to be bound by these Terms in full. If you do not agree, you must not use QuickCCS.

These Terms incorporate by reference the QuickCCS Privacy Policy ([quickccs.ie/privacy](https://quickccs.ie/privacy)) and, for paid subscribers, the Data Processing Agreement ([quickccs.ie/dpa](https://quickccs.ie/dpa)). In the event of any conflict, the DPA takes precedence over these Terms in relation to the processing of personal data.

Upon incorporation of QuickCCS as a limited company, the contracting entity will transfer to QuickCCS Limited. You will be notified of this change; no re-acceptance of these Terms will be required as the substance of the agreement is unchanged.

### 2. Eligibility and Permitted Use

#### 2.1 Who May Use QuickCCS

QuickCCS is intended solely for use by pharmacists registered with the Pharmaceutical Society of Ireland (PSI). By creating an account, you confirm that:

- You are a pharmacist currently registered with the PSI
- You hold a current practising certificate where required
- You are using QuickCCS in the course of your professional practice at a pharmacy located in Ireland
- You are aged 18 or over

We verify your PSI registration number against the PSI register at the point of account creation. We reserve the right to suspend or terminate any account where we have reason to believe the eligibility requirements are not met.

#### 2.2 Geographic Restriction

QuickCCS is designed for use within Ireland only. The clinical protocols, regulatory references, and HSE scheme integrations within the platform are specific to the Irish

pharmacy practice context. Use outside Ireland is not supported and may result in clinically inappropriate outputs for which QuickCCS accepts no liability.

### **2.3 Prohibited Use**

You must not use QuickCCS:

- For any purpose other than supporting your professional pharmacy practice
- In a manner that violates any applicable law, regulation, or professional obligation
- To process patient data for any purpose other than the delivery of pharmacy services to that patient
- To attempt to gain unauthorised access to any part of the platform or its infrastructure
- To resell, sublicense, or otherwise make the platform available to third parties without our prior written consent
- To input false, fabricated, or misleading patient information

## **3. Clinical Decision Support — Important Limitations**

QuickCCS provides structured clinical decision support based on current Irish clinical guidelines and PSI/HSE frameworks. It is designed to assist and prompt, not to replace, the clinical judgement of a trained pharmacist.

You acknowledge and agree that:

- All clinical decisions remain the sole professional responsibility of the pharmacist using the platform
- QuickCCS outputs are not a substitute for your professional training, clinical experience, or regulatory obligations under PSI standards
- Clinical guidelines change; while QuickCCS endeavours to keep content current, you are responsible for ensuring any guidance aligns with current best practice at the time of use
- QuickCCS is not a medical device and does not constitute medical advice to patients
- In any emergency or situation outside the scope of the CPS service, you must follow standard clinical and emergency protocols independently of this platform

## **4. Your Account**

### **4.1 Registration**

To access features beyond the anonymous demo, you must create an account using a valid email address and your PSI registration number. You are responsible for maintaining the confidentiality of your login credentials and for all activity that occurs under your account.

You must notify us immediately at [privacy@quickccs.ie](mailto:privacy@quickccs.ie) if you become aware of any unauthorised access to your account.

### **4.2 Account Accuracy**

You must ensure that all information provided during registration and throughout your use of the platform is accurate and kept up to date. In particular, you must inform us promptly if your PSI registration status changes.

### 4.3 One Account per Pharmacy

Each Pro subscription covers one pharmacy location. Group subscriptions cover multiple locations as agreed in writing. Sharing a single account across multiple pharmacy locations not covered by your subscription is not permitted.

## 5. Free Trial

New accounts receive a 14-day free trial with access to all Pro tier features, including unlimited consultations, consultation record storage, audit trail, and PDF summaries. No payment details are required to start a free trial.

At the end of the 14-day trial period, your account will revert to a read-only state. You will retain access to view and export existing records but will not be able to conduct new consultations until you subscribe to a paid plan.

QuickCCS reserves the right to modify or discontinue the free trial offer at any time, with reasonable notice where practicable.

## 6. Subscriptions and Payment

### 6.1 Subscription Plans

QuickCCS offers the following subscription plans:

Plan	Price	Consultations	Record Storage	Audit Trail / PDF
Free Trial	14 days free (no card required)	Unlimited during trial	Yes	Yes
Pro	€35/month per pharmacy	Unlimited	Yes	Yes
Group	Negotiated	Unlimited	Yes	Yes + central admin

All prices are in Euro and exclusive of VAT where applicable. Group pricing is agreed in writing on a case-by-case basis.

Promotional pricing may be offered at QuickCCS's discretion. Where promotional pricing applies, it will be clearly displayed on the pricing page at the time of subscription.

Subscribers who sign up at a promotional rate will continue to be billed at that rate for as long as their subscription remains active and in good standing.

### 6.2 Billing

Paid subscriptions are billed monthly in advance via Stripe. Your subscription renews automatically on the same date each month unless cancelled. By subscribing, you authorise QuickCCS to charge your chosen payment method on a recurring monthly basis.

### 6.3 Cancellation

You may cancel your subscription at any time through your account settings. Cancellation takes effect at the end of your current billing period. You will retain full access to QuickCCS for the remainder of the period you have paid for. No refund is issued for the current billing period upon cancellation.

## 6.4 Right of Withdrawal

Under Irish consumer law, you have a 14-day right of withdrawal from a distance contract. However, by accepting these Terms and beginning to use the QuickCCS service before the 14-day period expires, you expressly request that the service commence immediately and acknowledge that your right of withdrawal is thereby waived once the service has been fully performed, or forfeited upon commencement where the service is ongoing.

## 6.5 Failed Payments

If a payment fails, we will notify you by email and attempt to retry the charge. If payment remains outstanding after 7 days, your account may be suspended. We will notify you before any suspension takes effect. You will retain the ability to export your data during any suspension period.

## 6.6 Price Changes

We reserve the right to change subscription prices. We will give you no less than 30 days' written notice of any price increase. Your continued use of QuickCCS after the notice period constitutes acceptance of the new pricing. If you do not accept the new pricing, you may cancel your subscription before the change takes effect.

## 7. Data, Privacy, and the DPA

Your use of QuickCCS is subject to our Privacy Policy ([quickccs.ie/privacy](https://quickccs.ie/privacy)), which explains how we handle your personal data as a data controller (for account and billing data) and as a data processor (for patient consultation records on paid tiers).

By subscribing to a paid tier and ticking the acceptance checkbox at signup, you enter into a Data Processing Agreement (DPA) with QuickCCS ([quickccs.ie/dpa](https://quickccs.ie/dpa)). The DPA governs how we process patient data on your behalf and sets out our respective obligations under GDPR.

You, as the pharmacist and Data Controller, remain responsible for:

- Ensuring you have a lawful basis for processing patient data through QuickCCS
- Providing any required notices to patients
- Complying with your own obligations as a Data Controller under GDPR and the Irish Data Protection Act 2018
- The accuracy and appropriateness of data entered into the platform

## 8. Intellectual Property

### 8.1 QuickCCS Platform

All intellectual property rights in the QuickCCS platform, including its software, clinical content, design, and documentation, are owned by or licensed to QuickCCS. Nothing in these Terms grants you any right, title, or interest in the platform beyond the limited licence to use it as set out herein.

### 8.2 Your Data

You retain full ownership of all patient consultation data and records you create using QuickCCS. QuickCCS does not claim any ownership over your data. We process it solely to provide the service to you, as described in the DPA.

### **8.3 Feedback**

If you provide feedback, suggestions, or ideas about QuickCCS, you grant us a non-exclusive, royalty-free, perpetual licence to use that feedback for any purpose, including improving the platform, without any obligation to you.

## **9. Platform Availability**

QuickCCS aims to provide a reliable, high-availability service but does not guarantee uninterrupted access. Planned maintenance will be communicated in advance where possible. We shall not be liable for any loss or inconvenience arising from temporary unavailability of the platform.

Support is provided via email at support@quickccs.ie. We aim to respond within 2 business days.

## **10. Limitation of Liability**

### **10.1 Exclusions**

To the fullest extent permitted by Irish law, QuickCCS excludes all liability for:

- Any clinical decision made by a pharmacist using the platform, regardless of whether QuickCCS outputs were referenced in that decision
- Indirect, consequential, incidental, or special loss or damage of any kind
- Loss of profits, revenue, data, business, or goodwill
- Any loss arising from your reliance on platform content that has not been verified against current clinical guidelines

### **10.2 Aggregate Cap**

QuickCCS's total aggregate liability to you under or in connection with these Terms (whether in contract, tort, or otherwise) shall not exceed the total subscription fees paid by you to QuickCCS in the 12 months preceding the event giving rise to the claim.

### **10.3 Exceptions**

Nothing in these Terms limits or excludes QuickCCS's liability for death or personal injury caused by our negligence, fraud or fraudulent misrepresentation, or any other liability that cannot lawfully be excluded under Irish law.

## **11. Indemnity**

You agree to indemnify, defend, and hold harmless QuickCCS and its personnel from and against any claims, damages, losses, costs, and expenses (including reasonable legal fees) arising out of or related to:

- Your use of QuickCCS in breach of these Terms
- Any clinical decision made by you in the course of your practice
- Your breach of any applicable law or professional obligation
- Any third-party claim arising from patient data you have entered into the platform

## 12. Termination

### 12.1 By You

You may close your account at any time by contacting us at support@quickccs.ie or through your account settings. On account closure, your data will be handled in accordance with the DPA — you may request an export before closure.

### 12.2 By QuickCCS

We may suspend or terminate your account immediately if:

- You breach these Terms in a material way that is not remedied within 14 days of written notice
- You are found not to meet the eligibility requirements (e.g. PSI registration lapsed or revoked)
- Your use of the platform poses a risk to patient safety or data security
- We are required to do so by law or regulatory authority

Where termination is not due to your breach, we will provide reasonable notice and a pro-rata refund for any unused subscription period.

### 12.3 Effect of Termination

On termination for any reason, your right to access the platform ceases. The data retention and deletion provisions of the DPA continue to apply. Sections 3, 8, 10, 11, and 14 of these Terms survive termination.

## 13. Changes to These Terms

We may update these Terms from time to time. We will notify you of material changes by email with no less than 14 days' notice before the changes take effect. Your continued use of QuickCCS after the notice period constitutes acceptance of the updated Terms.

If you do not accept updated Terms, you may cancel your subscription before the changes take effect. We will issue a pro-rata refund for any unused subscription period in that case.

## 14. General

### 14.1 Governing Law

These Terms are governed by the laws of Ireland. Any disputes arising under or in connection with these Terms shall be subject to the exclusive jurisdiction of the Irish courts.

### 14.2 Entire Agreement

These Terms, together with the Privacy Policy and the DPA, constitute the entire agreement between you and QuickCCS in relation to your use of the platform and supersede all prior agreements, representations, and understandings.

### 14.3 Severability

If any provision of these Terms is found to be invalid or unenforceable, that provision shall be modified to the minimum extent necessary to make it valid and enforceable, and the remaining provisions shall continue in full force and effect.

#### **14.4 Waiver**

No failure or delay by QuickCCS in exercising any right under these Terms shall constitute a waiver of that right.

#### **14.5 Assignment**

You may not assign or transfer your rights or obligations under these Terms without our prior written consent. QuickCCS may assign its rights and obligations to a successor entity (including upon incorporation as a limited company) without your consent, provided you are notified of the assignment.

#### **14.6 Contact**

For any questions about these Terms, please contact us at: [support@quickccs.ie](mailto:support@quickccs.ie)